



Terms of Service

Last Updated: March 02, 2026

1. Acceptance of Terms

By accessing or using the Kindr platform (the "Platform"), including any services, features, or content offered by Kindr World Inc. ("Kindr", "we", "us", or "our"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, you must not use the Platform.

These Terms apply to all users of the Platform, including individuals, impact organizations, donors, and investors. Kindr reserves the right to update these Terms at any time.

2. Eligibility

To use the Kindr Platform, you must:

- Be at least 18 years of age or the age of majority in your jurisdiction.
- Have the legal capacity to enter into a binding contract.
- Not be prohibited from using the Platform under applicable laws.

By using the Platform, you represent and warrant that you meet all of the foregoing eligibility requirements.

3. Account Registration & Security

To access certain features of the Platform, you must create an account. You agree to:

- Provide accurate, current, and complete information during registration.
- Maintain and promptly update your account information.
- Keep your login credentials confidential and secure.
- Notify Kindr immediately of any unauthorized access to your account.

You are solely responsible for all activity that occurs under your account. Kindr is not liable for any loss resulting from unauthorized use of your account.

4. Permitted Use of the Platform

Kindr grants you a limited, non-exclusive, non-transferable, revocable license to access and use the Platform for its intended purposes. You agree not to:

- Use the Platform for any unlawful or fraudulent purpose.
- Post false, misleading, or inaccurate information or data.
- Interfere with or disrupt the integrity or performance of the Platform.
- Attempt to gain unauthorized access to any part of the Platform or its systems.
- Harvest or collect data from the Platform without Kindr's express consent.
- Use the Platform to transmit spam, malware, or harmful content.

5. Donations & Payments

All payment processing on the Platform is handled by Stripe and other third-party payment processors, including but not limited to Apple Pay, Google Pay, Visa, Mastercard, and American Express. By making or receiving payments through the Platform, you also agree to the applicable terms of these payment processors.

Kindr does not store full payment details. All financial transactions are subject to verification and may be subject to applicable fees and taxes.

Kindr is not responsible for errors or failures in payment processing by third-party providers. In the event of a dispute, you should contact the relevant payment processor directly.

6. Impact Organizations

Organizations using the Platform to raise funds or display impact data must:

- Ensure all submitted information is accurate, truthful, and up to date.
- Have the legal right to share any content or data uploaded to the Platform.
- Comply with all applicable laws and regulations governing charitable activities.

Kindr is not responsible for verifying the accuracy of information submitted by impact organizations. Donors and investors should conduct their own due diligence before contributing.

7. User-Generated Content

By submitting content to the Platform (including text, images, data, or other materials), you grant Kindr a worldwide, royalty-free, non-exclusive license to use, reproduce, modify, and display such content in connection with operating and improving the Platform.

You represent and warrant that you own or have the necessary rights to submit such content and that it does not violate any third-party rights or applicable laws. Kindr reserves the right to remove any content that violates these Terms or is otherwise objectionable.

8. Intellectual Property

All intellectual property rights in the Platform, including but not limited to software, design, logos, trademarks, and content created by Kindr, are owned by Kindr World Inc. or its licensors. Nothing in these Terms grants you any right to use Kindr's intellectual property without express written permission.

9. Disclaimers & Limitation of Liability

The Platform is provided on an "as is" and "as available" basis without warranties of any kind, express or implied. Kindr does not warrant that the Platform will be uninterrupted, error-free, or free of viruses or other harmful components.

To the fullest extent permitted by applicable law, Kindr, its officers, directors, employees, and agents shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of the Platform.

Kindr is not responsible for the accuracy of documents, data, or information shared on the Platform by third parties or users.

10. Termination

Kindr reserves the right to suspend or terminate your access to the Platform at any time, with or without cause or notice, including for violation of these Terms. Upon termination, your right to use the Platform ceases immediately.

You may also terminate your account at any time by contacting Kindr support. Upon account deletion, your personal data will be removed in accordance with our Privacy Policy within five (5) business days.

11. Governing Law & Dispute Resolution

These Terms are governed by and construed in accordance with the laws of the Province of Alberta, Canada, without regard to its conflict of law principles. Any disputes arising under these Terms shall be subject to the exclusive jurisdiction of the courts located in Calgary, Alberta, Canada.

12. Changes to Terms

Kindr reserves the right to modify these Terms at any time. We will notify you of material changes by email at least fifteen (15) days before the effective date. Continued use of the Platform after any changes constitutes your acceptance of the revised Terms.

13. Contact Information

If you have any questions about these Terms of Service, please contact us:

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Canada

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